



## Returns Form

Returning a product or products?

Please follow the steps below within 30 days from the date that you received your order.  
 New Zealand customers may choose between an exchange, repair (if possible) or refund.  
 Overseas customers will be refunded for their purchase.

Excluding faulty items, all returns must be in their original unworn and unused condition, with tags attached. All items (including faulty items) must be in a clean and hygienic state. Our New Zealand stores will accept your web return accompanied by your invoice.

- A) To return an item/s enter the name, quantity and style code in the form below.
- B) Under 'Return Code' please select one of the return codes found under the returns chart.
- C) New Zealand customers, if you would like to exchange an item/s. Then please list below the item/s you wish to receive in return.
- D) Please return your parcel by your chosen postal service. We recommend tracking your order back to our distribution centre to ensure it gets there safely.
- E) It is essential to enclose this form with your items which are being returned in your parcel. To enable us to process your return quickly and efficiently for you.
- F) Please retain proof of postage and tracking details until we have confirmed your refund has been processed.

Full Name \_\_\_\_\_ Order Number \_\_\_\_\_  
 Mobile Number \_\_\_\_\_ Email \_\_\_\_\_  
 Address N° \_\_\_\_\_ Street \_\_\_\_\_ Suburb \_\_\_\_\_  
 City/Town \_\_\_\_\_ Area Code \_\_\_\_\_ Country \_\_\_\_\_

### Returns

Item(s)	Quantity	Style code	Return Code

Return Codes: 1- It's different to the image on site 2 - Arrived too late 3 - Poor quality/ faulty 4 - Incorrect fit 5 - Doesn't suit me 6 - Incorrect item was sent 7 - Item damaged in transit.

### Exchanges

Item(s)	Quantity	Style code	Colour

Return address: 93 Durham Street South, Sydenham, Christchurch 8023, Canterbury, New Zealand.